Solutions

2.1

- Drawn density: $10/10 = 1.0$ (complete).
- Effective: 8 direct $+2 \times 0.5 = 9$ of $10 = 0.9$.
- The routed links are thinner than they look – the map flatters.

2.2

- The two nurse–pharmacist channels collapse to zero direct.
- Queries mis-route or queue until she returns – nine-orders logic: the bridge was the path.

2.3

- Round-robin: each name, one blocker, thirty seconds.
- Written into the handover sheet – the structure, not the invitation.
- Metric: voices per meeting (target 5 of 5).

2.4

- Loafing: identifiable individual contribution.
- Silence: the same structure makes speaking routine – one design, two cures.