

Solutions

Each answer shows the steps, then the **result**.

2.1

- Ben's opening view
- he thinks the cameras are a **good thing**, because of last year's bag thefts

2.2

- **no**, she does not fully agree
- "I take your point about the thefts. I'm just not sure a camera stops anything" — concede then **disagree**

2.3

- he becomes **less certain**
- "That's fair. I suppose I was assuming... and I don't actually know that they do" shows him giving up the assumption

2.4

- **lockers**

3.1

(a)

- **disagreement**

(b)

- **agreement / enthusiasm**

(c)

- **doubt**

(d)

- **agreement**, or at least concession

3.2

- that was his opinion at the **start**
- by the end he admits he does not know whether cameras deter anything — a question about the **end** wants the final position