

9(a)	Any two from: • It has a mechanical structure/framework • It has electrical components // by example
9(b)	Any two from: e.g. • Employees don't need to lift heavy furniture • Employees can be protected from dangerous tasks • Employees can utilise their skills in other tasks • Employees don't need to perform repetitive/mundane tasks
9(c)	Any one from: e.g. • Expensive to install/purchase/setup • High ongoing costs/maintenance costs • May deskill the workforce • If they malfunction, production may stop