

2 (a) Explain **one** objective each of the following TSE stakeholder groups might have.

Shareholders:
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Suppliers:
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Employees:
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Customers:
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[8]

(b) Consider the following **two** ways TSE could use to increase efficiency. Which way should TSE use? Justify your answer.

- Improving labour skills
- Increasing automation and technology

Improving labour skills:

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Increasing automation and technology:

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Recommendation:

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