

Solutions

2.1 Train staff, protect data and measure successful bookings among the previously excluded group, including waiting time and costs. Compare with the existing channel; examine displacement of other services and user acceptability. Expand only if the access gain persists within feasible staffing and maintenance. A fictional case rehearses the method and cannot replace the current pre-released stimulus. Authored points for identifying relevant evidence, explaining a supported inference and a material limit.

3.1 Access gains may be displaced by staff bottlenecks. Compare staffing, queues, costs and the affected groups, then trial scheduling or added capacity within feasible resources. Expansion should depend on sustainable completed access, not bookings alone. Authored points for a relevant judgement, reason tied to the case and justified qualification or method. Accept a supported alternative.