

Exercise walk-through

4.1

HL intervention evaluation: supported rehearsal

International Baccalaureate · IB Diploma · Digital Society · HL

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The method

Method — Worked example

An intervention needs a mechanism, resources, acceptable implementation and an outcome test. Equity asks who benefits or remains excluded; sustainability asks whether operation can continue under realistic costs and material demands.

Task: add an assisted booking channel for people with poor connectivity. Evaluate a small trial and an expansion condition.

Train staff, protect data and measure successful bookings among the previously excluded group, including waiting time and costs. Compare with the existing channel; examine displacement of other services and user acceptability. Expand only if the access gain persists within feasible staffing and maintenance. A fictional case rehearses the method and cannot replace the current pre-released stimulus.

Method — Worked example

Train staff, protect data and measure successful bookings among the previously excluded group, including...

Original source / task evidence

Task: add an assisted booking channel for people with poor connectivity. Evaluate a small trial and an expansion condition.

Separate what is stated from the interpretation.
HL intervention evaluation

Original classroom evidence panel for HL intervention evaluation

Exercises 2.1·3.1

2.1 For the worked case, identify the evidence and a conclusion it can support. Explain one material limit. [3]

3.1 Assisted bookings increase but waiting time for every service rises sharply. Revise the intervention. Give a reasoned answer, evidence or method, and a relevant qualification.[3]

Exercises 2.1·3.1

2.1 For the worked case, identify the evidence and a conclusion it can support. Explain one material limit. [3]

2.1 Train staff, protect data and measure successful bookings among the previously excluded group, including waiting time and costs. Compare with the existing channel; examine displacement of other services and user acceptability. Expand only if the access gain persists within feasible staffing and maintenance. A fictional case rehearses the method and cannot replace the current pre-released stimulus. Authored points for identifying relevant evidence, explaining a supported inference and a material limit.

3.1 Assisted bookings increase but waiting time for every service rises sharply. Revise the intervention. Give a reasoned answer, evidence or method, and a relevant qualification.[3]

3.1 Access gains may be displaced by staff bottlenecks. Compare staffing, queues, costs and the affected groups, then trial scheduling or added capacity within feasible resources. Expansion should depend on sustainable completed access, not bookings alone. Authored points for a relevant judgement, reason tied to the case and justified qualification or method. Accept a supported alternative.