

Solutions

2.1 Establish trained cover for basic repairs and a cash reserve before offering optional work. Monitor completed repairs, repeat use, access, cash and volunteer retention. Trial optional work only within spare capacity; pause it if basic waiting time or cash risk breaches agreed limits. A five-year promise without resources is not a plan. Authored points for identifying relevant evidence, explaining a supported inference and a material limit.

3.1 Revenue alone misses the access objective. Examine basic-service use, waiting times and approved user feedback across relevant groups. Revisit prices and capacity allocation with stakeholders, evaluate the cash consequences and set explicit access as well as financial review triggers. Authored points for a relevant judgement, reason tied to the case and justified qualification or method. Accept a supported alternative.