

Solutions

2.1 Delegate routine orders to trained experienced staff within limits and retain supervision/training for new staff. Publish responsibilities and a feedback route; monitor stock-outs and errors. This may improve autonomy and speed without assuming every worker wants the same responsibility. HL can extend the analysis to culture and employee relations; these are not silently added as mandatory SL content. Authored points for identifying relevant evidence, explaining a supported inference and a material limit.

3.1 Use clear responsibility, a shared order record and confirmation of receipt so staff can detect omissions. Train users and retain a feedback route. More reporting can slow work, so monitor errors and time rather than assuming formalization always improves performance. Authored points for a relevant judgement, reason tied to the case and justified qualification or method. Accept a supported alternative.