

Solutions

2.1 A: four of six. B1: five of six. These are separate small groups, not twenty-person timed results.

2.2 Small “Discussion” word → enlarge the word. Apparent shared route → separate labelled directions.

2.3 Only two volunteers were checked; no two-minute timing was recorded for the B2 attempts; paper sketches are not an installed approved service. Accept distinct supported scope/condition limits; “the sample is small” repeats the first point.

2.4 The cue supplies the intended route and changes the neutral task. Retaining B1 makes the version changes and their evidence traceable. Obtain approval of the chosen positions/material before installing.

3.1 Award 2 per proposal: correction, reason. Run the specified timed twenty-person trial: neither small paper test establishes it. Select the recorded current version with reasons and approval: appearance alone does not address the observed B1 issues. Retain words and shapes: the brief requires meaning without colour alone.

3.2 Local analytic rubric, $8 \times$ B1: small-word issue/change; ambiguous-route issue/change; two-person paper outcome; twenty-person/timing limit retained; old version and reasons preserved; approval required; neutral next task and clear print version; coherent truthful 80–110 word note. Example: “The B1 test identified a small destination word and an unclear relationship between the two arrows. B2 enlarges “Discussion” and gives each destination a separate labelled direction. Two new volunteers chose the intended route with B2 on paper. That supports those attempts, but it does not establish the twenty-person target or a timed installed-service result. We have retained B1, its observations and the B2 change reasons. Before installation we need the librarian’s approval of positions and materials. We will use the same neutral visitor task, record routes and reading difficulties, and keep the selected file version clear before printing for the later trial.”