

Solutions

Each answer shows the steps, then the **result**.

2.1

- tension between competing values; internal or psychological within a character; external, with outside forces that obstruct a character

2.2

- the additional conflict heightens it by raising the cost of resolving the first

2.3

(a)

- an obstacle alone is not a conflict; the tension must be between things the character values

(b)

- contrasts that represent conflicts of values or perspectives

3.1 A

- values

3.2 B

- a clue

3.3

(a)

- internal or psychological

(b)

- both loyalty and honesty are values the character holds, so choosing either costs something the character wants to keep