

Solutions

Each answer shows the steps, then the **result**.

2.1

- a fact can be verified and is not in dispute; a claim could be disputed and the writer undertakes to support it

2.2

- any two of: statistics, anecdote, expert testimony, historical precedent, direct observation

2.3

(a)

- “our libraries are failing”

(b)

- statistical

3.1 C

- it is disputable and requires support

3.2 B

- personal stories without figures are anecdotal evidence

3.3

(a)

- the link between the evidence and the claim — commentary

(b)

- the reader must supply the connection themselves, and may draw a different conclusion from the same data