

Past-paper walk-through

Understanding Social Engineering ■ 1.1

eXercise

Questions in this set

- 2026 Q8 ■ 1 mark
- 2026 Q10 ■ 1 mark

Question 8

2026 ■ Q8 ■ 1 mark

Refer to the phishing email (subject “Final Reminder — Deadline Today!”) reported to security. It states records are incomplete, that staff must confirm personal information by the end of the day, and that failure to respond may result in suspension of payroll access. Which of the following shows how the email uses urgency to pressure the recipient into responding? [1]

- A** The recipient is warned that they must confirm their personal information by the end of the day.
- B** The recipient is warned that failure to comply could result in payroll suspension.
- C** The recipient is encouraged to help human resources keep their records accurate.

Question 8

D The recipient is told that the message comes from a trusted internal department.

Question 8

Consider the following email that was received and reported as a phishing attempt.

From: Human Resources

To: All Employees

Subject: Final Reminder — Deadline Today!

Our records indicate that your employee profile is incomplete. In order to remain in compliance with company-wide HR standards, all staff must confirm their personal information by the end of the day. Failure to respond by this deadline may result in suspension of payroll access until your profile is verified.

Please note: Over 92% of employees have already completed this verification, and you are among the last to finalize your record.

To confirm your employee file, reply to this email with the following details:

1. Personal phone number
2. Pet's name (for verification)
3. Date of birth

We appreciate your cooperation in keeping our records accurate and ensuring continued access to employee services.

Question 8

Thank you,

Human Resources

Solution 8

A The recipient is warned that they must confirm their personal information by the end of the day.



B The recipient is warned that failure to comply could result in payroll suspension.

C The recipient is encouraged to help human resources keep their records accurate.

D The recipient is told that the message comes from a trusted internal department.

Answer: **A**

Question 10

2026 ■ Q10 ■ 1 mark

Referring to the same phishing email, which of the following is the most likely impact if the recipient responds with the requested information (personal phone number, pet's name, and date of birth)? [1]

- A** An adversary could use the recipient's personal details to impersonate them.
- B** An adversary could use the recipient's device as a foothold and move laterally on the network compromising other devices.
- C** An adversary could infect the recipient's device with malicious code hidden in the reply email.
- D** An adversary could disrupt the entire payroll system by disabling access for all employees.

Solution 10

- A** An adversary could use the recipient's personal details to impersonate them. 
- B** An adversary could use the recipient's device as a foothold and move laterally on the network compromising other devices.
- C** An adversary could infect the recipient's device with malicious code hidden in the reply email.
- D** An adversary could disrupt the entire payroll system by disabling access for all employees.

Answer: **A**