

16.1 Purposes of an Operating System (OS)

Name: _____ Class: _____ Date: _____

Total: 17 marks

KEY WORDS process 进程 • segmentation 分段 • thrashing 抖动 • kernel 内核
• multi-tasking 多任务

Objective

Build the skills to answer exam questions on the **operating system** 操作系统 — resource and process management, and virtual memory.

You must be able to:

- explain how an OS **maximises use of resources**
- describe **process management** (states, scheduling, context switch)
- explain **virtual memory, paging and segmentation**

1 Worked examples

Study these first. Each one shows the method for a question type used later — follow the steps and you can do the Practice and Exam-style questions yourself.

■ Managing resources

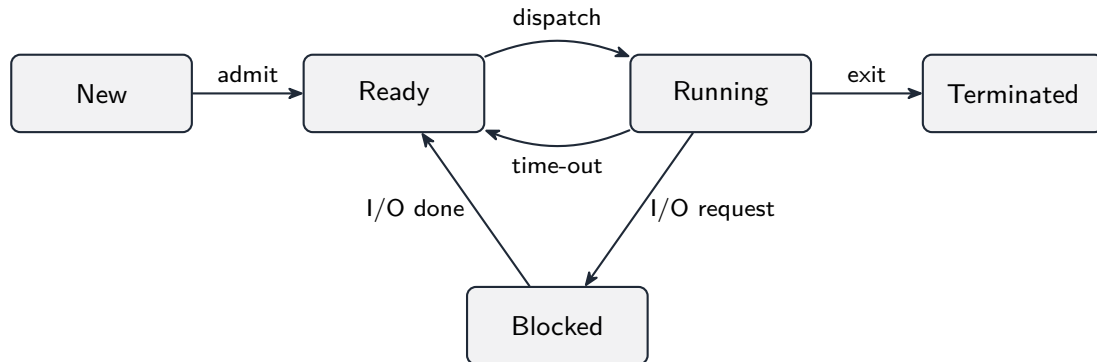
The OS shares the CPU, memory and devices fairly: **multi-tasking** (switch the CPU between processes), **memory management**, **spooling**/buffering (print jobs queue on disk), and **caching**.

■ Process management

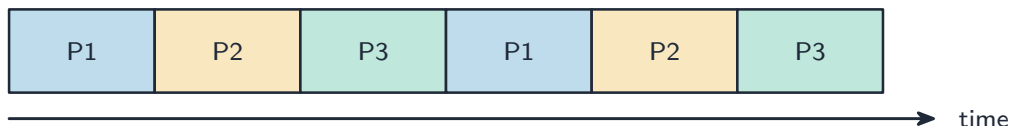
A **process** is a program in execution. The **scheduler** picks which ready process runs next. Common routines:

- **First Come First Served (FCFS)** — run in arrival order (simple, but a long job delays the rest).
- **Shortest Job First (SJF)** — run the job with the shortest expected time next (low average wait).
- **Shortest Remaining Time (SRT)** — pre-emptive SJF: switch to a newly-arrived shorter job.
- **Round robin** — each process gets a fixed **time slice** in turn, then goes to the back of the queue (fair, responsive).

A process moves between states:



each process gets a fixed time slice, then the next one runs



Round-robin scheduling shares the processor fairly

Switching from one process to another saves/restores state via the **process control block** (PCB) — a **context switch**. An **interrupt** makes the CPU pause the current process; the OS **kernel** runs the matching interrupt service routine (for an I/O-complete signal, a timer, or an error), then resumes — this is how the OS responds to events.

■ Virtual memory

Each process gets its own **virtual address space**, mapped to physical RAM. In **paging**, virtual memory is split into fixed **pages**, RAM into **frames**, linked by a **page table**. A **page fault** (page not in RAM) loads it from the **swap file**, evicting another page. This lets total memory **exceed RAM**; too many faults cause **thrashing**. **Segmentation** uses variable-sized logical segments (code, stack, heap).

2 Practice

Now apply the methods above.

2.1 State **two** resources that an operating system manages.

[1]

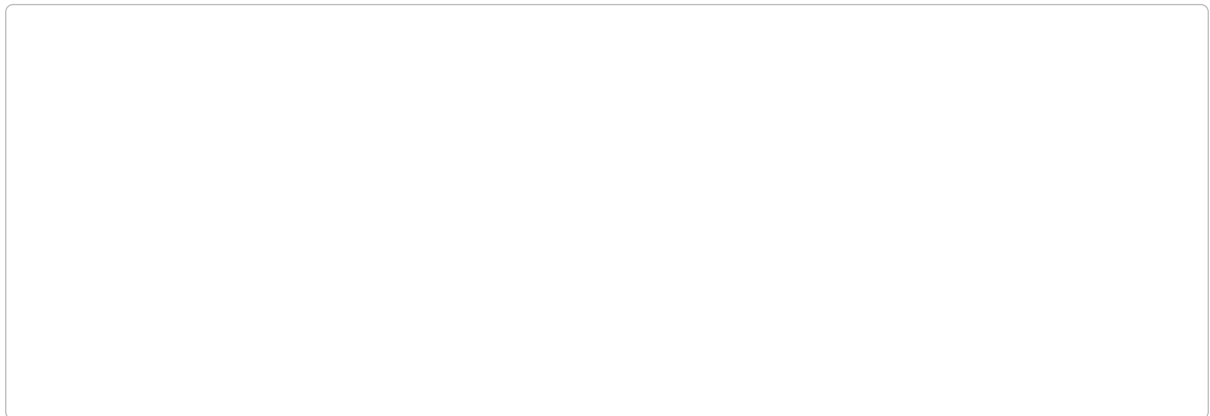
2.2 State what **round-robin** scheduling does. [1]

2.3 Name the **five** process states. [2]

2.4 State what a **context switch** is. [1]

3 Exam-style questions

3.1 Draw the **process state diagram** with the states New, Ready, Running, Blocked and Terminated, and label the transitions. [4]



3.2 Explain what happens to a **running** process when it requests **input/output**. [2]

3.3 Explain how **virtual memory** lets programs use more memory than the physical RAM. [3]

3.4 State what causes **thrashing**. [1]

3.5 Describe the **Shortest Job First (SJF)** scheduling routine and give **one** benefit of it. [2]
