

3 (a) Define the term *labour productivity*. [2]

(b) Explain **one** way that a business can improve labour productivity. [3]

3 (a) Define the term *capital intensive operations*. [2]

(b) Explain **one** limitation to a business of labour intensive operations. [3]

2 (a) Define the term 'sustainability'. [2]

(b) Explain **one** reason why a manufacturing business might take measures to improve the sustainability of its operations. [3]