

- 4 Analyse **one** benefit to a business of low labour turnover. [5]

Section B

Answer **one** question only.

EITHER

A-Level Business: **w25 12**

- 2 (a) Define the term *on-the-job training*. [2]
(b) Explain **one** advantage to a business of induction training. [3]

A-Level Business: **s25 12**

- 2 (a) Define the term *involuntary redundancy*. [2]
(b) Explain **one** way a business could use employee development to encourage multi-skilling. [3]

A-Level Business: **Specimen 1**

- 6 (a) Analyse **two** possible disadvantages to a business of using performance-related pay to motivate its employees. [8]
(b) 'The most important role of human resource management (HRM) in a fast food restaurant is to maintain a high level of employee morale and welfare.'

Evaluate this view. [12]