

7 Decisions and delegation – Part 2 —Answers

Answers

Work through these after trying the questions yourself.

7.6 The top managers.

7.7 Faster decisions, or staff are more motivated (any one).

7.8 Giving a task, and the power to do it, to a more junior worker.

7.9 The manager.

7.10 Because they are still accountable for the result, so they need the work done well.

7.11 The *manager* is still accountable —delegation passes the task and the power to do it, but *not* the accountability for the result. Because the manager will answer for any failure, they should delegate only to capable, trusted staff and check the work is going well.