

7 Organisational structure – Part 1

—Answers

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Work through these after trying the questions yourself.

7.1 Who does what, and who reports to whom (how people are arranged).

7.2 The line along which orders pass down, from top to bottom.

7.3 5.

7.4 Many levels.

7.5 Orders/messages travel slowly (any sensible point).

7.6 Benefit: with fewer levels, orders and messages travel faster and the firm saves the managers' wages. Drawback: each remaining manager now has a *wider* span of control (more staff each), so they can supervise each worker less closely.