

7.3 Leadership

Name: _____ Class: _____ Date: _____

Total: 29 marks

KEY WORDS leadership 领导 • leadership style 领导风格 • autocratic 专制型
• democratic 民主型 • emotional intelligence 情商

Objective

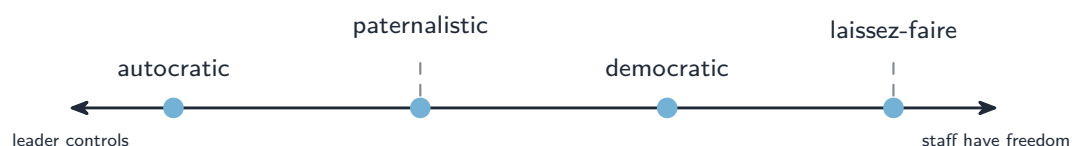
Build the skills to answer exam questions on **leadership** 领导 — the four **leadership styles** 领导风格 (**autocratic**, **democratic**, **paternalistic**, **laissez-faire** 专制、民主、家长式、放任), **emotional intelligence** 情商, and **leading change** 领导变革.

You must be able to:

- describe the four leadership styles and when each suits
- explain emotional intelligence and why it helps a leader
- analyse and evaluate the best leadership style for a situation

1 Worked examples

■ Leadership styles



Autocratic keeps all control; laissez-faire gives staff the most freedom

- **Autocratic:** leader decides alone — fast, good in a crisis. **Democratic:** asks staff — motivating, better ideas.
- **Paternalistic:** decides in staff's "best interests". **Laissez-faire:** gives staff freedom — suits skilled staff.
- **Emotional intelligence:** understanding and managing feelings → builds trust, eases change.

Answer shapes: AO1 + AO2 + AO3 (reasoning chain) + AO4 (a supported judgement *in context*).

2 Practice

2.1 State two leadership styles. [2]

2.2 Define the term *autocratic leadership*. [2]

2.3 Define the term *emotional intelligence*. [2]

3 Exam-style questions

3.1 Explain one situation in which an **autocratic** leadership style is most suitable. [3]

3.2 Analyse two benefits to a business of a **democratic** leadership style. [8]

[12]