

A-Level Business

Name: _____ Score: _____

1. Operations management turns:

- ☐ costs into prices
- ☐ profit into shares
- ☐ inputs into outputs
- ☐ customers into suppliers

2. Making a single, unique product to order is:

- ☐ mass production
- ☐ batch production
- ☐ flow production
- ☐ job production

3. On a stock control chart, the re-order level is the stock level at which:

- ☐ a new order is placed
- ☐ the warehouse is full
- ☐ production must stop
- ☐ stock reaches zero

4. A firm can make 4,000 units but makes 3,000. What is its capacity utilisation (%)?

5. 6 workers produce 480 units. What is labour productivity (units per worker)?

6. Continuous mass production on an assembly line is:

- ☐ flow production
- ☐ cell production
- ☐ job production
- ☐ batch production

7. Buffer stock is held to:

- ☐ maximise the cash tied up in stock
- ☐ slow down production

☐ cope with delivery delays or demand spikes

☐ avoid ever ordering

8. Outsourcing can cut costs but reduces a firm's control over quality and timing.

☐ True ☐ False

9. Effectiveness is about actually meeting the objective, such as quality and on-time delivery.

☐ True ☐ False

10. Automation suits bespoke, one-off production better than high-volume standardised work.

☐ True ☐ False

A-Level Business

1. inputs into outputs

Operations is the transformation of inputs into outputs.

2. job production

Job production makes one bespoke item at a time.

3. a new order is placed

Reaching the re-order level triggers a new order.

4. 75

$3000 / 4000 \times 100 = 75\%$.

5. 80

$480 / 6 = 80$ units per worker.

6. flow production

Flow production runs continuously, giving a low unit cost.

7. cope with delivery delays or demand spikes

Buffer stock is a safety minimum.

8. True

You gain flexibility and lower cost but lose direct control.

9. True

Effectiveness = achieving the goal; efficiency = doing so without waste.

10. False

False. Automation pays off in high-volume, standardised production. For bespoke one-offs, skilled labour is usually cheaper and more flexible.