

Questions 8 through 10 refer to the following.

Consider the following email that was identified and reported as a phishing attempt.

From: Human Resources

To: All Employees

Subject: Final Reminder — Deadline Today!

Our records indicate that your employee profile is incomplete. In order to remain in compliance with company-wide HR standards, all staff must confirm their personal information by the end of the day. Failure to respond by this deadline may result in suspension of payroll access until your profile is verified.

Please note: Over 92% of employees have already completed this verification, and you are among the last to finalize your record.

To confirm your employee file, reply to this email with the following details:

1. Personal phone number
2. Pet's name (for verification)
3. Date of birth

We appreciate your cooperation in keeping our records accurate and ensuring continued access to employee services.

Thank you,

Human Resources

8. Which of the following shows how the email uses urgency to pressure the recipient into responding?
- (A) The recipient is warned that they must confirm their personal information by the end of the day.
 - (B) The recipient is warned that failure to comply could result in payroll suspension.
 - (C) The recipient is encouraged to help human resources keep their records accurate.
 - (D) The recipient is told that the message comes from a trusted internal department.